



## CASE STUDY : PEPSICO INTERNATIONAL, EUROPE

### [ BACKGROUND ]

- ▶ The company consists of Frito-Lay North America, PepsiCo Beverages North America, PepsiCo International and Quaker Foods North America. PepsiCo brands are available in nearly 200 countries and territories and generate sales at the retail level of about \$78 billion
- ▶ All business units in PepsiCo International (Europe / ASIA) get audited by their corporate office. PepsiCo International (Europe / ASIA ) has outsourced their pre-Audit IT assessment to Systems Plus

### [ CLIENT SPEAK ]

“ The methods and tools that Systems Plus has developed with us have been very effective, but also the style and engagement with the IT team has been very successful ”

**Jatme Zardoya**  
Corp. Governance Mgr., PepsiCo Europe

## [ OUR CHALLENGE ]

To provide a detailed IT health check by conducting an IT assessment on the existing resources, infrastructure, application and technology

## [ OUR SOLUTION ]

▶ We created a consolidated IT audit checklist pertaining to the business. The checklist was prepared by collating various audit reports from business units. It was then made compliant to the COBIT and SOX requirements. Corporate auditors authenticated this checklist to ensure it covered all aspects.

▶ The solution covered

**IT Assessment** - We visited the business units and interviewed the IT staff. Each point in the checklist was addressed, color coded and prioritized. Score sheets were prepared to understand the overall status of the business unit. A project schedule was created to complete all open items and issues. Regular follow-ups and surprise visits ensured the standards were maintained.

**Post Audit Assessment** - A report is submitted by the corporate auditors after they complete the IT audit. This report consisted non-compliance items and action items. Systems Plus helped assist the business unit to complete these tasks by remote or hands on support.

## [ BUSINESS BENEFITS ]

- ▶ Proactive preparation for the final corporate audit
- ▶ Early warnings on security breaches
- ▶ Healthy IT environment

## [ ABOUT SYSTEMS PLUS SOLUTIONS ]



An ISO 9001:2000 Certified Business Solution provider, Systems Plus Solutions drives business improvement through innovative and affordable solutions that add value to your business.

Our committed team has a track record of developing, implementing and supporting business solutions for clients in over 20 countries across Europe, Asia and North America.

We offer a wide range of customized solutions through our 3 service divisions, namely Business Consulting, Solutions Group and Oracle Applications. These solutions are driven by an operating policy that focuses on the Customer Experience and Sustainability.

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